



Anesthesia Professionalism

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Abstract

Professionalism is a broad topic that encompasses many different practices, ideas, beliefs, and mannerisms. This review is intended to address some of the concerns and problems that can be commonly seen in and out of the working environment. The way that providers treat their patients are direct correlations to their satisfaction of service and how their personality is reflected in their quality of care. Gaining trust to be able to support and tend to another person's life is the duty of the anesthesia provider. They must uphold the patient's dignity and respect while they are under anesthesia. Professionalism impacts not only patient care, but also workplace reputation and status too.

Introduction

As anesthesia providers, we are sworn to take an oath to uphold our patient's safety and best interests above all others. In accordance with the AAAA Code of Conduct, we are to uphold a standard of conduct and care to all others. We should always be courteous, well mannered, thoughtful, and caring to those around us as some individuals may look to us for guidance and as potential mentors in healthcare. As an anesthesia provider, we have a greater responsibility and duty in taking care of our patient's life. We must earn their trust and show that we are competent providers. One way we can show this is by being as professional and empathetic as possible to whoever we interact with, whether that be with the patient, their family, or to the other staff that take care of them.

Do's

- Be the patient's advocate
- Provide the best quality of care
- Maintain professional and appropriate behavior
- Respect the law
- Safeguard the patient's medical and personal information
- Work together with others to provide the best decision making for the patient
- Report any negligent or malice behavior
- Provide high-quality care without discrimination or prejudice
- Represent who you are and your abilities and skills
- Maintain a spirit of cooperation and understanding with all others

Don't

- Do not gossip, talk bad, or be rude to others
- Do not misrepresent the patient, yourself, or other workers
- Do not lie and steal
- Do not put down others
- Avoid unprofessional language and behavior
- Do not disobey the law
- Do not be negligent with duties and responsibilities

Discussion

The entirety of the patient services dictates the success or failure of any health care organization. Thus, it should be noted that a lack of quality care and respect will lead to the demise of business and loss of profit to the company. Employers will not hire anyone that they think will be a detriment to their company, and someone who lacks professional behavior and respect for others will cause a dissatisfaction in customers, which in term will make them lose business. In a journal from a dermatological study of patient satisfaction, it was noted that increased patient satisfaction led to continued service which yielded higher profits. This was because they prioritized the patient's well being and satisfaction and catered to their needs. The patients or consumers were satisfied with their providers who showed respect and courtesy to them. There was also a boost in staff morale with an increase in productivity because of a better working environment (Prakash 2010).

Conclusion

Attitude, language, behavior, and other ways of expression and thought are vital to how health care professionals must act while at work and not. As anesthesia providers, it is their sole responsibility to take care of the patient and to ensure a safe and respectable procedure is conducted. They must do everything in their power to maintain the patient's life and dignity while under their care. They are the patient's representative and should act in a professional and courteous manner to allow for the best treatment possible. It should be noted that those who take care of others must hold themselves to a higher standard to others because they tend to have a higher responsibility and can be viewed as guidance towards others.

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